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JOHN DEERE

3555 SW 18th St
PO Box C
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(507) 451-4054

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PO Box 120
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(507) 889-4221

1051 Old Hwy 169 Blvd
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2197 Hwy 218 E
PO Box 208
Osage, IA 50461
(641) 732-3719

1806 Central Ave
PO Box 139
Northwood, IA 50459
(641) 324-1154

Invoice To Account No: 4

Deliver To:

SERVICE INVOICE

WARRANTY CUSTOMER	FESTAL FARMS CO 209 EAST MAIN STREET SUITE E OWATONNA MN 55060	Invoice Number: 478670
Bus Phone: 507-999-4444	Bus Phone: 507-451-7670	Invoice Date: 11/8/2012
Prv Phone:	Prv Phone:	Location: 1
		Work Order Number: 74440
		Payment Type: Account
		Page: 2 of 4

Make/Model:	Meter:	Serial Number:	Eq ID:	Fleet No:
JOHN DEERE 9410R	139	1RW9410RHCP002955	CP002955	

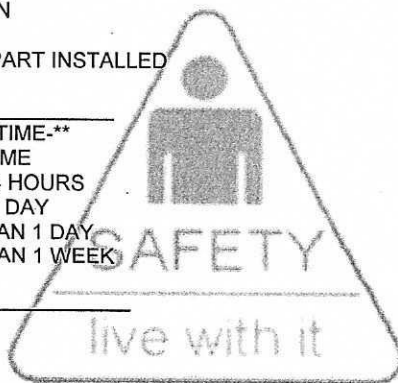
/WARRANTY-1 Warranty
--WARRANTY INFORMATION--

TECH NAME: _____
**CLAIM TYPE- WAS ATTACHMENT
FAILURE DATE- REMOVED? WHAT?
AMT OF USE/HOUR/ACRES-

-FAILURE MODE-

- | | |
|-----------------------------|--------------------------|
| 1. BENT/TWISTED/MISALIGNED | 25. SLIPPING |
| 2. BLOWN | 26. SOFTWARE/REPROGRAM |
| 3. BROKEN/CRACKED | 27. STRIPPED |
| 4. BURNED OUT/UP | 28. STUCK/SEIZED |
| 5. LOOSE | 29. VIBRATION |
| 6. CALIBRATION | 30. WORN |
| 7. COLLAPSED/PLUGGED | 31. WRONG PART INSTALLED |
| 8. CORRODED/PITTED | |
| 9. CUT | |
| 10. ELECTRICAL CONNECTION | |
| 11. ELECTRICAL FAILURE | |
| 12. IMPROPER FIT | |
| 13. LACK OF POWER | |
| 14. LEAKED | |
| 15. OIL CONSUMPTION | |
| 16. OMITTED/MISSING | |
| 17. OTHER(REQUIRED EXPLAN.) | |
| 18. OUT OF ADJUSTMENT | |
| 19. OVERHEATED | |
| 20. PINHOLE/POROUS | |
| 21. PRESSURE LOW/HIGH | |
| 22. ROUTING | |
| 23. SCORED/GROOVED | |
| 24. SHORT/SHORTED | |

FAILURE AREA: _____



DTAC CASE#- _____ DTAC SOL.# _____

CAUSE:

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COMPLAINT:

CORRECTION:

KEY PART#

QUANTITY:

DIAGNOSTIC TIME:

CORRECTION:

KEYPART 3) RE554015 BROKE THERMOSTAT

DIAGNOSTIC TIME; 3 HRS--- TECHNICIAN CHECKED CODES, CHECKED FOR ABORTED REGIONS. TRIED PERFORMING RECOVERY AND FAILED. REFERENCED DTAC SOLUTIONS #90803, 93358, 91392. SOOT LEVELS WERE HIGH. DETERMINED THAT THE COOLANT TEMP WAS THE PROBLEM. CHECKED AND FOUND THE THERMOSTAT STUCK OPEN.

THE THERMOSTAT WAS STUCK OPEN BECAUSE THE SPRING HAD BROKE.

THE AUTO FILTER CLEANING/REGENERATION NOT WORKING. SOOT LEVEL SET CODE 3179.00 AND STOP SYMBOL FLUSHING.

TECHNICIAN REPLACED THERMOSTATS AND GASKET AND PERFORMED DPF RECOVERY AND SERVICE REGENERATION.

Part Number	Description	Quantity	List Price	Net Price	Extended Price	Taxed Ind
R529081	Gasket	1.00	9.00	9.00	\$9.00	N
R529398	SEAL	3.00	9.63	9.63	\$28.89	N
R530142	O-Ring	2.00	1.37	1.37	\$2.74	N
RE554015	THERMOSTAT	3.00	23.18	23.18	\$69.54	N
T77613	O-RING	2.00	1.25	1.25	\$2.50	N

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WARRANTY-1 Warranty

TY26578 COOL-GARD II TM (\$/GAL) 12.00 3.03 3.03 \$36.36 N

Miscellaneous	Description	Quantity	List Price	Net Price	Extended Price	Taxed Ind
P3750	FREIGHT	1.00	10.00	10.00	\$10.00	N

Labor: \$1,093.64 Parts: \$149.03 OL&M: \$0.00 Misc: \$10.00 Sub-Total: \$1,252.67

Customer PO No:

Tax Exempt No: N001

Advisor: MIKE CONWAY

*** DOCUMENT COPY ***



Labor: \$1,093.64
Parts: \$149.03
OL&M: \$0.00
Misc: \$10.00
Sales Tax: \$0.00
Grand Total: \$1,252.67

TERMS AND CONDITIONS

In the event the same is not fully paid by the end of the month following purchase, I agree to pay a monthly periodic finance charge at the rate of 1.5% which is an annual percentage rate of 18% on the unpaid balance.

The purchaser agrees to pay reasonable attorney fee if collection efforts are required. Return policy: No refund on electrical components. 25% restocking charge on all other returns. No returns accepted after 30 days. When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic funds transfer from your account or to process the payment as a check transaction. Funds may be withdrawn as soon as the same day you make payment. You will not receive your check back from your financial institution. For inquiries, please call (507)451-4054.

Received by: _____ Date: _____